# ROCHELLE CORYN SMITH

NONPROFIT COMMUNICATIONS

# ABOUT ME

Geek for the verbal and written word, helping nonprofits engage their communities and expand their voice using storytelling, social media, print, podcasting, and web development.

# EDUCATION

• BS in Business Administration with an emphasis in Marketing | GPA: 3.9 | University of Northern Colorado (2019)

# **PROFESSIONAL SKILLS**

- Software: Photoshop, InDesign, Canva
- Copywriting, Editing
- Photography
- Video Production
- Wordpress
- Digital Marketing
- Process Development
- Communication Strategy

# LET'S WORK TOGETHER!

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# WORK EXPERIENCE

#### **Denver Seminary**

#### Communications Specialist | May 2021 - Present

- Expand the reach of the brand by managing the Seminary's social media, website, print publications (*Engage Magazine*), and other public-facing channels
- Maintain cohesive brand standards by creating request processes and providing design, copywriting, social media, and event support to other departments and initiatives
- Find, document, and utilize stories from students, donors, alumni and community members in podcasts, social media posts, blogs, video, and magazine articles
- Produce the *Engage360* podcast, finding topics and guests, managing the production process, promoting the content, and finding ways to repurpose existing content in other capacities

#### **Compassion International**

#### Major Gifts Support Specialist | 2019-2021

- Create branded marketing materials for various products, incorporating storytelling and data reporting into print, email, and web copy
- Assist in appeal and stewardship creation for 3 expansion campaigns
- Provide business support by managing donation opportunities and reporting for \$6M+ revenue yearly, writing reporting copy, and assisting in revenue forecasts for teams \$60M+ yearly revenue goal
- Create internal copywriting for the Executive Team, including briefs relating to product experience pain points, COVID-19 marketing impacts, and business expansion

#### New Generations Intern | Summer 2019

- Synthesized primary and secondary research on Gen Z behaviors to achieve deep customer understanding and inform marketing engagement strategies
- Wrote a research synthesis brief and presentation for Executive Team to clearly communicate and quickly educate audiences on Gen Z needs, Compassion's strengths, and opportunities for exponential growth

# Market Research Intern + Communications Specialist | 2018 - 2019

- Executed a written research project analyzing 5 nonprofit competitor's reporting materials, developed 7 benchmarks for analysis, synthesized findings, and made strategic recommendations for Compassion's donor experience
- Created 100+ digital and print deliverables for donor reporting using
- Adobe Creative Suite. Assisted in both template development and custom reporting.
- Assisted team members with administrative tasks, photo editing, and data organization

#### **Mission Hills Church**

#### Social Media Manager + Content Specialist | 2017 - 2019

- Created and executed a monthly social media calendar (Facebook, Instagram, Youtube) achieving 25% follower growth and 105% engagement growth in first year, managed an advertising budget
- Wrote copy for weekly email campaigns, website, and print material, ghost wrote for Executive Director, and coordinated blog posts with guest authors
- Edited and proofed all team materials for publication, ensuring cohesive branding and voice across platforms